

Learning

November 1, 3, 8, 14, 15, 17, 28, 29

December 1, 5, 6, 8

6-7:30 pm

PLEASE BRING YOUR LAPTOP



Optima

an Advocacy Management System

This is one of the most important trainings you will take all year!

We need all of our volunteers to be able to access and input case information into Optima in real time!

Optima is our new web-based, case management system.

Optima provides instant access to case information for volunteers assigned to a specific case. Learn how to:

- Access your case view
- Use your case contact log
- Update your personal information
- Update your training log

1.5 CEUs

RSVP

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I am for the child™